

# New@LiU

# New in Sweden

**Therese Lindkvist**

International Office



# International Office

International Office is located in the Zenit building

Opening hours January: Mon-Fri 09:00-16:30

E-mail: [intco@liu.se](mailto:intco@liu.se)



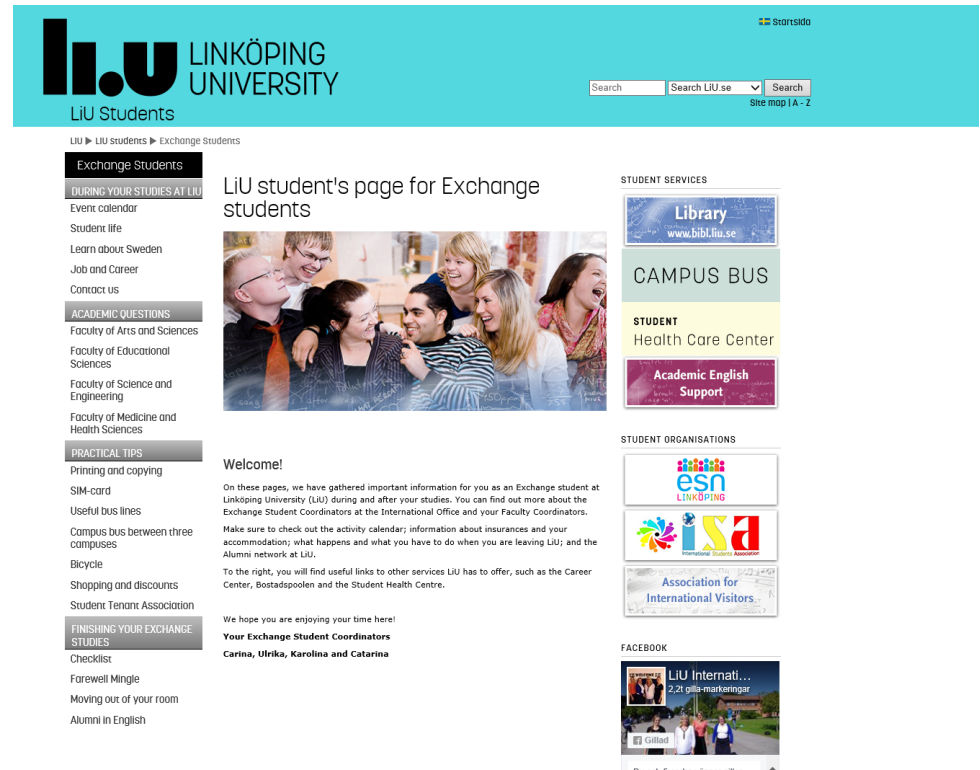
# Come and see us if you:

- need help with practical matters regarding every day life (non study related matters)
- have queries regarding your accommodation (housing@liu.se)
- want to find out more about the welcome period and welcome activities
- do not know who else to contact



# Stay updated

- Facebook;  
LiU International Students  
Reception
- LiU web;  
[student.liu.se/exchange](http://student.liu.se/exchange)  
[liu.se](http://liu.se)
- Survival Guide;  
[liu.se/utbildning/exchange-students/admitted-students/prepare-your-stay](http://liu.se/utbildning/exchange-students/admitted-students/prepare-your-stay)



# Accommodation



- Two landlords: Studentbostäder and Heimstaden (in Norrköping: Studentbo)
- Home insurance included
- Internet (via Utsikt) included
- Rent is paid one month in advance
- All housing furnished (but you need to provide your own sheets etc and kitchen utensils. Advice: go to IKEA!)

# Ring ring....

- Swedish SIM-card to your phone provided by ESN and International Office
- Top up the cards at supermarkets and Pressbyrån
- To call to Sweden: +46 (0)
- To call abroad: insert country code



# Getting started in Linköping - your new study destination

- Getting around; on campus
- Getting around;  
transportation
- Health care



# Getting around on campus

## Your ID/LiU Card:

- Enter buildings after office hours
- Borrow books in the campus libraries
- Access computer rooms
- Phone number to campus guards in the back of the card
- Your ticket on Campus bus # 73



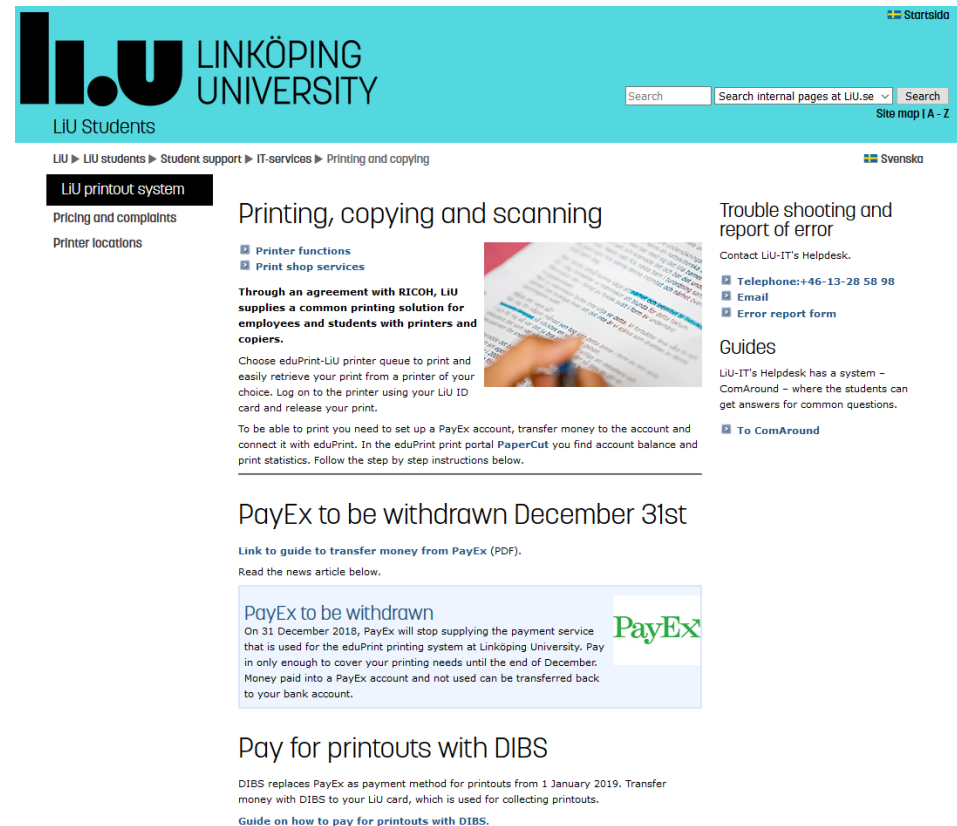
Where to get your card:

Student Service Desk  
Ground floor; Zenit

# Printing

- Create and connect a DIBS account to your LiU-card
- Top up your DIBS account with a certain value (online).

Problem? Contact LiU IT-service at  
[helpdesk@liu.se](mailto:helpdesk@liu.se)



The screenshot shows the LiU Students website. The header includes the LiU logo and 'LINKÖPING UNIVERSITY' with a search bar. The main navigation bar lists 'LIU ► LIU students ► Student support ► IT-services ► Printing and copying'. The left sidebar contains links for 'LIU printout system', 'Pricing and complaints', and 'Printer locations'. The main content area is titled 'Printing, copying and scanning' and includes links for 'Printer functions' and 'Print shop services'. A text block explains the agreement with RICOH and provides instructions on how to print using the eduPrint-LIU printer queue. Below this, a section titled 'PayEx to be withdrawn December 31st' includes a link to a guide on how to transfer money from PayEx. To the right, there is a 'Trouble shooting and report of error' section with links for 'Telephone', 'Email', and 'Error report form', and a 'Guides' section with a link to 'To ComAround'.

LIU printout system

Pricing and complaints

Printer locations

## Printing, copying and scanning

[Printer functions](#)

[Print shop services](#)

Through an agreement with RICOH, LiU supplies a common printing solution for employees and students with printers and copiers.

Choose eduPrint-LIU printer queue to print and easily retrieve your print from a printer of your choice. Log on to the printer using your LiU ID card and release your print.

To be able to print you need to set up a PayEx account, transfer money to the account and connect it with eduPrint. In the eduPrint print portal [PaperCut](#) you find account balance and print statistics. Follow the step by step instructions below.

### PayEx to be withdrawn December 31st

[Link to guide to transfer money from PayEx \(PDF\)](#).

Read the news article below.

#### PayEx to be withdrawn

On 31 December 2018, PayEx will stop supplying the payment service that is used for the eduPrint printing system at Linköping University. Pay in only enough to cover your printing needs until the end of December. Money paid into a PayEx account and not used can be transferred back to your bank account.

**PayEx**

### Pay for printouts with DIBS

DIBS replaces PayEx as payment method for printouts from 1 January 2019. Transfer money with DIBS to your LiU card, which is used for collecting printouts.

[Guide on how to pay for printouts with DIBS.](#)

Trouble shooting and report of error

Contact LIU-IT's Helpdesk.

[Telephone: +46-13-28 58 98](#)

[Email](#)

[Error report form](#)

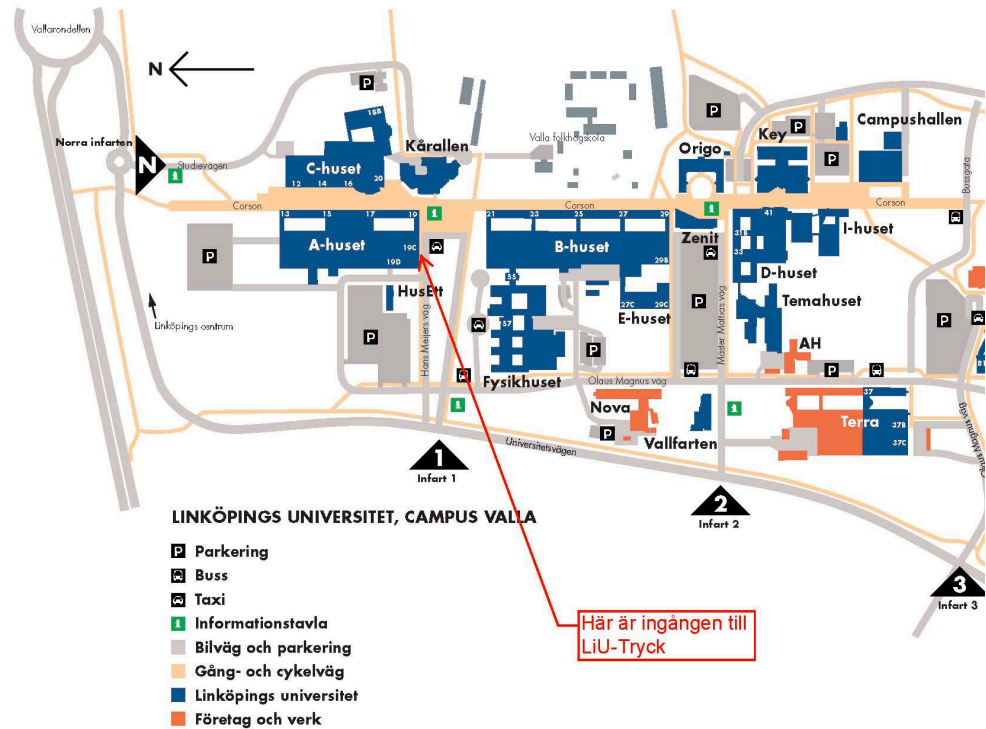
### Guides

LIU-IT's Helpdesk has a system – ComAround – where the students can get answers for common questions.

[To ComAround](#)

# Printing service

LiU Tryck,  
A-building,  
entrance 19 C



# Eating on campus

- No student restaurant/canteen
- Student friendly prices in the various restaurants
- Food trucks
- BYO; microwave ovens for heating your food available in several buildings



# Getting around by train, bus or bike



# Choosing the bus or the train

Buy a travel card and top it up/ load it with a certain value or by using the app



**STEP 2.** Hold your card against the orange card reader. Ticket valid for 75 min



If you are over 26 years old choose Vx/"adult"

**STEP 1.** Press U for youth ticket – one way.

# Campus bus

- #73 runs between Campus Norrköping, Campus US and Campus Valla
- Free with a valid LiU ID Card (during the semester!)
- [www.ostgotatrafiken.se](http://www.ostgotatrafiken.se)



# Choosing the bike



# Biking is

- Quick and easy
- Eco friendly
- Economical; second hand bike to be purchased for around 700 SEK (eg Blocket, Notice Board at liu.se) See the Survival Guide!



# Biking requires

- Functioning rear and front lights
- Reflectors on both wheels
- Strongly consider wearing a helmet
- Warm clothes and extra reflectors during autumn/winter

# If you get ill...

- **Life threatening situation?**

**112** for emergency situations  
(police, fire brigade or ambulance)



- Dial 1177! 24/7
- Medical advice given by experienced nurses
- Help to find the nearest open clinic, which is normally the primary health care centre, *Vårdcentral*, where you live
- Present EHIC to be entitled to the same fees as Swedish residents. Non EU students must pay higher fees and claim reimbursement from private health insurance



European Health Insurance Card

# Dos and Don'ts:

- Drink the tapwater?



- Say no to fika?



- Take your shoes off in someones home?



- To push in before someone, in the queue?



- Not put all the waste into bags and not commit to recycling?



- When you run out of things to say: talk about the weather?



Enjoy your LiU Experience  
spring semester 2019

[www.liu.se](http://www.liu.se)