

App för frivilliga
(civila insatspersoner och semi-professionella)
- vilka funktioner är viktiga att ha med?

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Frivilligas behov av IT-stöd (app)

Två studier om frivilliga:

- Civila insatspersoner (Medelpad)
- Semi-professionella (Norrköping)

Behov:

- IT-stöd för att kunna ta emot larm och att åka till skadeplatsen. Vilka funktioner behövs då?

App utvecklades för att testa funktioner



Identifierade funktioner

FEBRUARY 11, 2019

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Function	
1	Check in/check out: The possibility to opt out of the role as responder for a limited time
2	Loud and unique signal: It has to be possible to hear an alert at all times, and it should not be mistaken for any other notification
3	Information: A short description of the event
4	Acknowledgement: The possibility to accept or decline an alert
5	Other voluntary responders: It is possible to see who else has accepted the mission
6	Information to employer: Automatic information to the employer that the responder has deviated from normal duties
7	Professional responders: Information about when professional responders will arrive
8	Equipment: Information about if any specific equipment should be brought
9	Navigation: A map with the event site marked, navigation instructions, voice navigation

Function	
10	Abort: Information if the mission should be aborted, due to a dangerous event site, or that the responder is no longer needed
11	Abort status: The possibility to indicate that the mission is aborted
12	Arrival status: The possibility to indicate arrival to the event site
13	Coordinates: The possibility to send coordinates from the event site to other responders
14	Checklist: Information helping with the practical response, e.g. how to act in specific accidents
15	Communication possibility: A quick way to contact professional responders or emergency call operators directly through the application
16	Site information: The possibility to send pictures or video from the event site
17	Feedback: The possibility to fill out a mission report

Testade funktioner i app (prototyp)

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Slutsatser

- Funktionerna/appen uppfyllde de frivilligas behov; de kunde ta emot larm, svara, och åka till incidenten via navigeringshjälp.
- Grundläggande funktioner t ex hög och unik signal vid larm, intuitivt navigeringshjälp
- Därtill funktioner för ett mer effektivt respons, t ex information när andra frivilliga/professionella kommer anlända till skadeplatsen, indikering av utrustning, samt att kunna skicka koordinater, bilder och videos från skadeplatsen.
- Samma funktioner/app kan användas för olika typer av frivilliga
- Viktigt med intuitiv och enkel app/funktioner pga. sällananvändare

Tack!

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